

PRE CONFERENCE COURSES



— TEXAS —
PUBLIC SAFETY
— CONFERENCE —



KEVIN DILUIA

TX NENA Presents:
9-1-1 Customer Service:
Takes Seconds, Saves
Lives

Room: 102-A **CLOSED**



SHANTELE OLIVER

TX APCO Presents:
Choose Your Response: A
Guide to Effective
Communication With 5
Chairs, 5 Choices

Room: 103-A/B



DR. MICHELLE LILLY

Protect 9-1-1
Room: 103-C/D

WEDNESDAY
APRIL 2ND
8AM-5PM